

## **Museum Visit Policies & Procedures**

Thank you for your interest in visiting the National Museum of the United States Army to explore the U.S. Army's rich history and heritage. To ensure a safe, respectful, and enjoyable experience for all visitors, and to maintain a controlled environment for the Museum's artifacts and exhibits, the Museum has established the following policies and procedures for visiting. We appreciate your cooperation and understanding as we work together to preserve the safety of all visitors and the conditions in the building.

### **Security Screening**

Upon arrival, visitors will proceed through a security screening process. Bags will pass through a scanner, and guests will walk through a magnetometer. Individuals with pacemakers, in wheelchairs, or with other medical devices incompatible with a magnetometer may request a wand scan. Except in rare circumstances, guests will not be asked to remove their shoes or belts.

### **Visitor Policies**

Visitors under the age of 16 must be accompanied by an adult. One adult for every ten children is required. Group visits of 10 guests or more may be arranged for free at <https://www.thenmusa.org/group-visits/>.

### **Items Not Permitted in the Museum**

1. Weapons & Hazardous materials
  - Firearms, ammunition, knives, and any other weapons
  - Explosives, fireworks, lighters, and flammable materials
  - Chemicals, spray cans, and aerosols
  - Tasers
  - Any item deemed hazardous or suspicious by security personnel
2. Food and Beverages
  - Outside food and drink are not permitted.
    - Exceptions include:
      - Baby & toddler food, milk, and formula
      - Medically necessary dietary items
      - Water in sealed containers
3. Bags and Containers

- Bags larger than 22" × 14" × 9" are not permitted. This includes backpacks, duffel bags, large totes, coolers, and oversized purses. All bags are subject to inspection.

#### 4. Electronics and Disruptive Devices

- Drones, hoverboards, and personal mobility devices (except for accessibility)
- Laser pointers, noisemakers, musical instruments, and amplified sound devices
- Helium-filled balloons
- Monopods, tripods, and selfie sticks

#### 5. Miscellaneous

- Flags on poles or sticks that do not fit in a backpack
- Signs or placards larger than 11" x 13", unless prior approval is obtained
- Animals other than service animals or service animals in training
- Fresh flowers, dried flowers, or live plants
- Canvas, easels, paint, or other art supplies
- Clothing or accessories with offensive language or images

### **Permitted Items**

- Small personal bags within size limits
- Empty water bottles with lids
- Baby care items (e.g., diapers, wipes, formula, milk)
- Service animals
- Sealed and wrapped liquids or food items intended as gifts
- Medically necessary items
- Cameras
- Hand-carried sketchbooks and pencils
- Demilitarized ceremonial weapons with prior approval
- Firearms carried by on-duty state or local law enforcement, or federal law enforcement at any time, and registered with security upon entrance

Security personnel reserve the right to deny entry or remove any item or individual deemed to pose a risk to safety or disrupt the visitor experience.

## **Prohibited Behaviors on the Museum Campus**

The Museum does not allow these activities or use of the following items on the Museum Campus and/or Museum building.

- Flash photography
- Commercial photography or filming
- Smoking, vaping, or e-cigarette products
- Chewing gum or oral nicotine products
- Illegal or illicit substances
- Alcohol other than served at a private, pre-booked event
- Sporting equipment (e.g., balls, hoverboards, bicycles, skates, etc.)
- Picnicking, overnight parking, or camping
- Scattering of human remains
- Leaving items on the Path of Remembrance or grounds
- Rubbings of tactile elements
- Sale of goods or solicitation of funds
- Ceremonies, wreath layings, or assemblies without pre-approval
- Musical performances without pre-approval

## **Photography Consent**

By entering the Museum Campus and/or Museum building, visitors consent to be photographed or included in video content for use by the Museum or the Army Historical Foundation for official purposes.

## **Smoking and Vaping Policy Tobacco-Free and Smoke-Free Campus**

Smoking and tobacco use of any kind—but not limited to cigarettes, cigars, e-cigarettes, vaping devices and smokeless tobacco products—are strictly prohibited inside the Museum and on the entire Museum Campus.

## **Federal Facility**

As a federal facility all applicable federal, state and local laws and regulations apply.

**If you have questions about the Museum’s policies and procedures, please contact [Visitor Services](#).**