

POLICIES & PROCEDURES

FACEMASKS

Face Coverings or Masks are required for the safety of all. Visitors, ages 2 and older, staff, and volunteers must wear a mask while in the Museum. Face covers are required to cover the nose and mouth, be secured with ties or ear loops, and fit snugly against your face. Masks with valves are not permitted. Those that require an accommodation may wear a face shield. Face shields must extend below the wearer's chin.

PHOTOGRAPHY CONSENT

By entering the Museum or Campus, visitors consent to be photographed or included in video content for use by the Museum or the Army Historical Foundation for official purposes.

SMOKING & VAPING POLICY

The Museum is a federal facility and therefore smoking and tobacco use of any form are strictly prohibited within the Museum and on Museum grounds at all times. This prohibition includes, but is not limited to, cigarettes, cigars, e-cigarettes, vaping devices and smokeless tobacco products.

REPORT OF INJURY OR DAMAGE

Any visitor who is injured in the Museum or on the Campus should report it immediately to the nearest Museum staff member. Damage caused by a visitor to the Museum, Campus or another visitor's property should also be reported immediately to the nearest Museum staff member.

Visitors may bring in:

- Backpacks smaller than 22 × 14 × 9 in.
- Baby milk and formula
- Strollers
- Medication
- Service animals
- Cameras
- Hand-carried sketchbooks and pencils

VISITOR CONDUCT

All visitors must adhere to the Museum's visitor conduct policy. Visitors not following the policy may be asked to leave the Museum.

Visitors may not:

- Carry firearms or weapons unless they are 1) law enforcement engaged in active law enforcement duties or 2) off-duty federal law enforcement.
- Use, possess or sell illegal drugs.
- Smoke or use any tobacco product inside the Museum. This prohibition includes e-cigarettes, vaping devices and smokeless tobacco products.
- Use lighters, matches or any incendiary device within the Museum.
- Eat or drink within the Museum except in designated areas.
- Touch or attempt to touch any artifact or reproduction.
- Climb on any exhibit installation or barrier.
- Sit, stand or hold anyone on or over any safety barrier.
- Destroy, damage, deface or remove Museum property.
- Obstruct access to the Museum or parts of the Museum by sitting or standing or otherwise blocking hallways, doorways or traffic paths.
- Conduct personal or official business on the Museum premises to include solicitation or distribution of materials.
- Conduct professional or commercial video, photographic or audio recording without the express permission of the Museum staff.
- Use monopods, tripods or selfie sticks in the Museum without the express permission of the Museum staff.
- Throw items or engage in any games or athletic activities in the Museum or on the Campus.
- Engage in disruptive or violent behavior that includes shouting, threatening staff or visitors, discriminatory remarks or actions, using obscenities or performing obscene acts, or making physical contact with staff or another visitor.
- Wear inappropriate attire. Shirts, shoes, and face coverings are required at all times. Clothing with language, images or that is overly revealing or otherwise construed as inappropriate is prohibited. The Museum staff has the discretion to determine inappropriate attire.
- Use unmanned aerial systems (drones) on the Museum Campus.
- Perform any conduct deemed inappropriate by the Museum staff.

Security

The Museum's primary concern is the safety of the visitors and the artifacts in its care. All visitors will pass through a metal detector prior to entering the Museum; alternative screening techniques such as hand-wanding are available. All bags are subject to search and visitors are strongly encouraged to leave all unnecessary bags in their vehicles or at home.

The following items are prohibited in the Museum:

- Firearms and ammunition; real or replicas—federal law enforcement officers are authorized to carry at all times; local law enforcement may only carry while on official business.
- Knives, razors, box cutters or any other sort of blade or pointed object.
- Weapons: clubs, brass knuckles, hammers, martial arts weapons, stun guns, or other types of weapons.
- Illegal drugs or drug paraphernalia—to include marijuana.
- Alcoholic beverages brought from outside are prohibited on the Museum Campus and are subject to confiscation.
- Mace, pepper spray or any other type of disabling chemical.
- Explosives and fireworks; real or replica.
- Spray paint, spray cans or aerosols—medical devices exempted.
- Monopods, tripods and selfie sticks.
- Signs, posters, placards or banners larger than 11 × 13 in.—unless prior approval is obtained.
- Noisemaking or amplification devices—except those required for legitimate medical purposes.
- Bags larger than 22 × 14 × 9 in. (standard backpack).
- Food and drink to include gum, candy, and water bottles.
- Glass containers.
- Coolers.
- Balloons, flowers and/or live plants.
- Sporting equipment.
- Cremated remains.
- Canvas, easels, paint and other art supplies for painting or creating artwork in the Museum are prohibited—hand-carried sketch books and pencils are authorized.
- Laser pointers.
- Hoverboards, Segways, skateboards, castor boards, bicycles, or powered or manual scooters or equivalents.
- Wagons or carts—strollers, walkers, wheelchairs and equivalents are authorized.
- Animals—service animals are authorized. Emotional Support Animals, Dogs only, are authorized during specific Museum accessibility programming.
- Flags on poles or sticks that do not fit into a backpack.
- Flowers and live plants.
- Anything else deemed hazardous or suspicious by Security.